



Smart Dimensions Inc. is a client-focused, flexible, full service IT Consulting firm dedicated to providing timely, cost-effective solutions to mid-market and Fortune 500 companies alike. Whatever your technology needs, Smart Dimensions provides solutions that truly meet those needs.

**Smart Dimensions provides smart solutions that are:**

#### **Comprehensive**

Smart Dimensions provides a full range of business-focused technology solutions -- from the development of your technology strategy, to the implementation and support of the solutions that will help turn your business goals into reality, to meeting your day-to-day staff augmentation needs.

#### **Holistic and Organic**

Our solutions takes into account your total business and technological environment and goals. We will work with you and your staff to facilitate, not dictate, a solution. We are also committed to insuring that any solution proposed integrate with both your current business processes and technological infrastructure.

#### **Best-of-Breed**

Our consultants are highly experienced with both legacy and leading edge technologies, and have a reputation for delivering on time, on budget, and on spec. They are experienced in all the key industry-standard methodologies, technologies, and packages.

#### **Client-centric**

It is our commitment to find the solution that best fits your business needs and budget, and then work with you at every phase of the project to insure that your requirements are met. It is also our commitment to provide whatever support, transfer of knowledge, and training needed for the productive use of the solution we have put in place.

#### **Cost-Effective**

Smart Dimensions is structured so as to minimize overhead while maintaining the highest quality. Our offshore development services are a prime example of this fusion of quality and economy through the combination of top-flight offshore developers with on-site project managers who have a successful track record in delivering offshore projects.

## **SMART SOLUTIONS**

### **CRM/eCRM Solutions**

Smart Dimensions helps your firm achieve its customer relationship management goals in a timely and cost-effective fashion. Our CRM and eCRM solutions will contribute to your bottom line by allowing you to maximizing customer retention, increase the value of your existing customer base, and grow your customer base. Our solutions include:

- CRM/eCRM Strategy Planning & Package Selection
- CRM/eCRM Implementation, Rollout, and Support
- Solutions addressing Sales Force Automation, Enterprise Marketing Automation, Call Center Automation, Web-enabled eCRM, and Back office integration

### **Data Warehousing and Business Intelligence**

Smart Dimensions provides your firm with timely and cost-effective solutions to its business intelligence and data warehousing requirements that allow you to maximize the value of your data, as well as proactively identify and respond to the business trends reflected in your data. Our solutions include:

- Data Warehousing and Business Intelligence Strategy Planning & Package Selection
- Data Analysis, Modeling and Data Cleansing
- Data Warehousing and Business Intelligence Implementation, Rollout, and Support
- Integration with your existing Transactional and CRM/eCRM and ERP Systems

### **Digital Authorization & Security Solutions**

Smart Dimensions provides your firm with efficient solutions helping you leverage new security technologies such as Digital Signatures and other Biometric techniques. Smart Dimensions is a Premier Implementation Partner for eSign, a digital signature product that provides your firm with effective, secure digital authorization solutions including:

- Digital Authorization Analysis & Planning
- eSign Implementation, Integration, Rollout, and Support
- Solutions addressing eGovernance, "Paperless" Office, Single Secure Sign-on, Secure ATMs and other Banking Applications

### **Custom Applications Development – On-Site Offshore**

Smart Dimensions provides your firm with a wide-range of best-of-breed custom application development services including:

- Business analysis that proposes solutions that make sense for your business
- Full lifecycle software development and support of both legacy and object-oriented systems utilizing best-of-breed methodologies and tools
- Integrated solutions encompassing hardware, software, and business process reengineering
- Full lifecycle software quality assurance and testing for both legacy and object-oriented systems
- Onsite, offsite, and offshore software development, including full multimedia development capability
- eCommerce, Intranet, and Extranet solutions
- Process and methodology implementation and auditing